



CRITICAL THINKING

IDENTIFYING AND RESPONDING TO NEEDS BASED UPON AN UNDERSTANDING OF SITUATIONAL CONTEXT AND LOGICAL ANALYSIS OF RELEVANT INFORMATION. THE ABILITY TO THINK CLEARLY AND RATIONALLY TO MAKE DECISIONS.

KEY BEHAVIORS

- Make decisions and solve problems using **sound, inclusive reasoning and judgment**.
- Gather and analyze information from a **broad set of sources and individuals** to fully understand a problem or situation.
- **Proactively anticipate** needs and prioritize action steps.
- Accurately summarize and interpret data with an **awareness of personal biases** that may impact outcomes.
- Effectively communicate actions and rationale, **recognizing the varied perspectives** and lived experiences of stakeholders.

HOW EMPLOYERS ASK

- Tell me about a time that you **used data to make an informed decision** about your next steps in a project.
- Describe a time when you had to come up with a **creative solution** to a problem.
- How do you **effectively gather information** to make well informed decisions?
- Recall a time when your education and experiences **did not prepare you** for a task. What did you do?
- Can you give me an example of a time when your attention to detail **prevented a mistake or error**?

WHERE TO BUILD IT...

- Classroom discussions and projects
- Research projects
- Integrated Learning Core classes
- Front Desk Assistant roles
- Customer service roles
- Supplemental Instructor roles
- Lecture series



HOW TO TALK ABOUT IT

Resume Bullet Examples

- **Strategically** evaluated materials submitted to determine placement and flow in yearbook.
- **Analyzed data** on a monthly basis to showcase progress of each specimen and overall project.
- **Tailored** communication and explanations to students based on current level of understanding.
- **Researched and developed** a counselor mentoring program for new staff members to provide additional training and support.
- **Creatively planned and implemented** residential programs that focused on social and academic success.
- **Analyzed** customer purchase history using sales tracking database to produce product ordering guidelines for a local small business.
- **Conducted** extensive research on foreign companies and international trade for capstone project.